

# Food City

**INDUSTRY**

Retail

**LOCATION**

Abingdon, VA

**EMPLOYEE COUNT**

16,000

**WEBSITE**

foodcity.com

**SOLUTION**CimTrak File Integrity  
Monitoring Solution**CUSTOMER SINCE 2020**

*Scan the QR code to hear what  
Food City has to say  
about CimTrak*



*“The thing that makes CimTrak stand out so much was that I have CimTrak on probably 3000 endpoints and I’ve done that in a few weeks—versus a few hundred in a week for the other system. It’s just so fast to production.”*

**Jay Marshall**  
Food City  
Security Analyst

**ABOUT FOOD CITY**

Food City is an American supermarket chain with stores located in Alabama, Georgia, Kentucky, Tennessee, and Virginia. While being community-oriented and in partnership with local farmers, Food City strives to provide the best produce at the best prices for their customers - with most items being delivered directly from the farm to the store on the same day they are picked. The first Food City store opened in 1918 in Greeneville, Tennessee, but the company officially began their journey when founded in 1955, by Jack C. Smith. Food City is headquartered in Abingdon, Virginia with 132 locations in the United States.

**THE PROBLEM**

Food City was in need of a more efficient file integrity monitoring solution. The solution they were using required several hours to perform the functions necessary for their security needs. With 132 locations, Food City needed a solution that would be able to effectively monitor approximately 3,000+ point-of-sale machines and help them ensure and maintain compliance with PCI-DSS standards.

The Payment Card Industry Digital Security Standards (PCI-DSS) is a set of regulatory requirements for all organizations that process, transmit, or store card data. The PCI Security Standards include twelve requirements for PCI compliance. These requirements represent the state of the art for information security for organizations of all sizes. Noncompliance with PCI-DSS standards could not only increase Food City’s risk of being hit with fines, but it could also mean that they would be vulnerable to attacks from cybercriminals. This is why it was critical that Food City found a solution that helped them ensure and maintain compliance with PCI standards.

## THE SOLUTION

Food City's solution was to implement The CimTrak File Integrity Monitoring Software to monitor the company's servers and point-of-sale machines.

The CimTrak Integrity Suite maintains continuous PCI-DSS compliance by not only detecting and notifying Food City of changes but also instantaneously reverts changes that may occur within their systems, allowing them to take action to restore any file or configuration back to its original state. CimTrak helps with 9 of the 12 PCI requirements.

## THE OUTCOME

After implementing CimTrak, Food City's security posture has improved and they are able to ensure continuous compliance with PCI-DSS standards across all of the company's 3,000+ point-of-sale machines and servers.

Food City has found that using CimTrak is much easier and more efficient than the original solution they were using. Due to the increase in efficiency, their IT department has also become more productive in day-to-day operations.

**“***The biggest thing that stood out in my mind was the ease of use: how to get it up and going, get it set up on hundreds (if not thousands) of endpoints, fast and easy. And the creating of the policies, that type of thing, it just seems so straightforward.*

*Basically, if you can read, point, and click, you can do it. So the simplicity of how you could use it, set it up, the administration of it. Yet, even though it was that simple to do and get going, it is very, very robust for us, with what it can do, and how it does help me and it's met all my needs.”*

**Jay Marshall**  
Food City  
Security Analyst

